

## Powering the legal industry with a platform that makes managing legal matter more efficient.

*In the past, Legal matter management has been a cumbersome task, with keeping all the records together and filed, communications with clients and opposing lawyers, billing, appointments, and time tracking. Creating major inefficiencies at all practices big or small. Software developers realized the need in the industry for a better means of legal management and a much-needed product was created.*

### Summary

Organizing a single legal entity to a large law firm is a huge undertaking. Scheduling meetings creating and managing documents, and overall workflow administration takes an enormous amount of time. CLIO has taken many of the administrative tasks and created an opportunity to place automation and notation workflows around matter management. Lawyers are always on the move so having a platform that is mobile is of the highest importance. This platform can offer that ability to administer the entities matter from any device anywhere.

### Challenge

Maintaining compliance and privacy once communications leave the CLIO software platform were a more recent priority. Cybersecurity is top of mind in all industries and a challenge for many providing specific services. Messaging must preserve the attorney client privilege no matter where the destination of that message is. The platform is built to manage the legal matter but needed to communicate that expertise to the clients, protect it, and allow for response, all within a protected thread.

### Solution

CyphraTek's Total Email management system can directly integrate with most platforms that have the interface capability. Within this integration, CyphraTek™ can provide services that secure, digitally sign, track, and ensure that communications are kept completely confidential. Messaging is sent using our patent process maintaining the digital original that is time/date stamped and archived for up to seven years.

Scalability is equally important; CyphraTek's flexible platform can adjust to the size and scope of the notification requirements. Users of the platform grow and messaging needs change.



## Results

CyphraTek™ provides the legal vertical a service that has met and exceeded industry compliance standards. CyphraTek's email service offers the deliverability and scalability mandatory for legal requirements and the strict court ordered guidelines. Using CyphraTek™ shortens the notification time to minutes from days using snail mail. This adds efficiency and compliance when the platforms are married together. And provides receipt reporting better than or equal to USPS certified mail with huge cost savings. CyphraTek's expeditious processing enables administrators to focus on new business and less on administering the messaging process.

